

Date: 2013-06-27

**Marlene H. Dortch**

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

## **CG Docket Nos. 13-24 and 03-123**

RE: Please Grant FCC Approval of the InnoCaption App  
Created by Miracom for Smartphone Devices

Dear Secretary Dortch,

I am a professional real estate agent - the only one in Wisconsin that is also deaf. Using the telephone and specifically the CELL PHONE is critical to being able to do my job. I have tried Captel and other captioned phone solutions. They are SLOW and FRUSTRATING. VRS is my only solution but it is only accessible when I have an internet connection. Since my hearing loss occurred later in my life, my speech is perfect and I prefer to speak for myself so a captioned phone solution is perfect; however, I can not function on par with my hearing peers with the existing technology that is available.

I was NOT a believer the InnoCaption product prior to seeing a demonstration with my own two eyes. It literally blew me away! It makes the telephone EQUAL to what hearing telephone users have. WE HAVE BEEN WAITING FOR THIS SINCE THE INVENTION OF THE TELEPHONE. I strongly urge the FCC to grant speedy approval of this product. This product finally does what the other CLAIM to do - offer ME a level playing field!

I want and NEED to make or receive calls to and from business associates, potential clients, showing lines, friends and family any time or place without worrying about the environment, the available technology or setting up a complicated process for either party! Would YOU want to function like that?

Please understand that I am COMPLETELY unfettered or associated in any way to Miracom or the InnoCaption product. I saw this product demonstrated and my heart leapt! I have HUGE need for this service. My personal struggle to hear and comprehend telephone conversations puts me at GREAT disadvantage in my job. Some days I just want to give up.

I rely heavily on my iPhone (which I pay a lot for, but can't fully use due to my hearing loss) but with InnoCaption I would have the accessibility, convenience, confidence, and mobility to use a mobile voice communication device as it was intended. The InnoCaption app is EXACTLY what many of us Smartphone users have been looking for but without FCC approval this provider can't proceed. PLEASE approve it quickly so I can begin using it now.

Thank you for taking serious note of this request.

Sincerely,

Stephnaie Buell

2880 Charleston Dr.

Fitchburg, WI 53711

Reference: CG Docket No. 03-123

CG Docket No. 13-24

**cc: Hon. Mignon Clyburn**

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